



Castaway North

RV Trailer Rentals

Cancellation Policy

We understand situations may arise causing you to postpone or cancel your reservation. Life can be challenging at times. Please notify us as soon as you realize your reservation has been negatively compromised.

Your reservation is 75% refundable from the booking date to 7 days prior to your trip. Less than 7 days prior to the start of your reservation 50% of your reservation is refundable.

Castaway North will attempt to fill your cancelled reservation, allowing you for a full refund minus the *Administration Fee*, and any other *incurred costs*.

COVID19 - If you need to cancel your reservation (7 days prior to your trip) due to travel or campground not operating from the sanctions COVID has caused, reservations are transferrable or 100% refundable except the administration fee. The admin fee will be used as a credit when you rebook a trailer. This special pandemic amendment to our policy will stay in effect until the pandemic is officially ended.

Thank you

Andrew Gallagher